# Local Business Heroes 2023 Campaign ("Campaign") Conditions of Entry Promoter Australian Postal Corporation (ABN 28 864 970 579) trading as "Australia Post", 111 Bourke

Promoter	Australian Postal Corporation (ABN 28 864 970 579) trading as "Australia Post", 111 Bourke Street, Melbourne, VIC 3000.
Application Period	9:00am (AEDT) on 13/02/2023 to 11:59pm (AEDT) on 12/03/2023.
Eligible Entrants	Open only to small businesses which meet the following criteria:
	is a small business with less than 20 employees (as per ABS definition);
	is an existing Australia Post business customer that sends through a MyPost business
	account, business credit account or Post Office;
	sells products or services online;     is not a provious Legal Reviewed Here with normal and
	<ul> <li>is not a previous Local Business Hero winner; and</li> <li>the business' products/services align to Australia Post's brand and values*</li> </ul>
	the business' products/services align to Australia Post's brand and values*.
	*For example, businesses that encourage, promote usage and/or is involved in/with the following will NOT be eligible: 1) drugs/alcohol, tobacco or vaping; 2) politics, war, terrorism, weaponry, death/violence; 3) encourage gambling; 4) infer sexual connotations/nudity; 5) make racial, ethical, religious, gender or cultural slurs; 6) make derogatory, libellous or defamatory comments; 7) make unfounded statements that have a conflict of interest (both personal and/or professional). NB: This is not intended to be an exclusive list of reasoning for a business to not be found to comply with Australia Post's brand and values.
	Small businesses must be able to participate in the Prize inclusions during the claim period between 01/07/2023 and 31/10/2023 (inclusive).
	Any small businesses owned or controlled by directors, officers, management, and employees (and the immediate families of directors, officers, management, and employees) of the Promoter, agencies or companies associated with this Campaign are ineligible to enter.
How to Enter	To enter, an authorised representative of the eligible business aged 18 years or over must,
	during the Application Period, visit https://cloud.email.auspost.com.au/lbhand and fully complete and submit the Local Business Heroes application form with all requested details and upload any files as required to support their application.
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	The Promoter will not accept any applications submitted outside of the above online application form (e.g., mail/email entries) or outside of the Application Period.
	Applications and supporting documents submitted will sit in secured marketing cloud.
	Post Office team members and Australia Post Small Business Account Managers are eligible to complete a Local Business Heroes referral form for a small business which will trigger an email to the small business with a link to complete the application form. Small businesses who complete the application form via the email link within the Application Period will be considered an Eligible Entrant.
	The following requirements must be validated by Post Office team members and Australia Post Small Business Account Managers before completing the referral form:
	The customer is a small business with less than 20 employees;
	<ul> <li>The small business is an existing Australia Post business customer that sends through a MyPost business account, business credit account or Post Office;</li> </ul>
	The business sells products/services online;  The business sells products/services online;
	<ul> <li>The business is not a previous Local Business Hero winner; and</li> <li>The Post Office team member or Account Manager has received consent from an</li> </ul>
	authorised representative of the small business to submit the referral.
Winner Determination	There will be a total of 100 winners determined for this Promotion who will each win the Customer Prize (details specified below). Applications will be assessed against other applications within their geographical Local Area Market (LAM) area and ranked against all applications received. Where applications warrant and where possible, the Promoter will try to select at least one (1) Local Business Hero in each of the LAM. There is a maximum of three (3) applications that will be selected in any LAM.
	An initial screening process will take prior to judging to confirm that a business complies with any eligibility requirements e.g., is a small business with less than 20 employees; an existing Australia Post business customer; to ensure the business' products/services align to Australia Post's brand and values; the business sells online and that the business is not a previous Local Business Hero winner.
	In the event that the Promoter deems in its absolute discretion that any or all entries or entrants are not in accordance with the Promoter's brand guidelines and values or are otherwise deemed to be unsuitable, the Promoter reserves the right to not award any or all prizes allocated for this Promotion (or if a prize or portion of prize is already awarded to/claimed by a winner, the Promoter has the right to withdraw the entire prize or elements of the prize).
	Applications will be reviewed by Australia Post. Shortlisted businesses and owners will be subject to 3rd party validation and background checks.

Judging Requirements	Each Eligible Entrant will be individually judged (by representatives of the Promoter and the
	Promoter) based on responses to the following regarding the particular customer:  What would becoming a 2023 Local Business Hero mean for your business?
	<ul> <li>What would becoming a 2023 Local Business Hero mean for your business?</li> <li>What is one area of your business that you're most proud of, or have excelled in?</li> </ul>
	What is one area of your business that you're most proud of, or have excelled in?  What is one area of your business you'd like to improve or which is a priority for the next
	12 months?
Customer Prize Details	There are 100 Customer Prizes to be won. Each Customer Prize is a "Heroes Package" which includes the WINNER'S CHOICE OF FIVE (5) OF THE FOLLOWING EIGHT (8) package options:
	Option 1: Promote your business in local Post Office Option 2: Send Smarter
	Option 3: Australia Post Broadband
	Option 4: Business Coaching with Small Business Australia
	Option 5: Promote your business in your local area
	Option 6: Australia Post Packaging
	Option 7: Australia Post Mobile
	Option 8: Home Office
	Full details of each package option are included in Annexure A below.
	Each Heroes Package will vary in value depending on the five (5) components selected by the
	winner but all prizes will be valued at over \$5,000 (inc. GST) per Heroes Package.
	If there are any supply chain issues or a particular prize cannot be secured for any reason, an
	alternative prize of similar value/specification will be provided in lieu.
Prize Pool	The overall prize pool for this competition is over \$500,000 (inc. GST).
Entry Limits	Limit one (1) entry application permitted per small business.
Winner Notification	Winning small businesses will be notified via phone and/or in writing (email) within seven (7) days of winner determination.
Customer Prize	Upon being determined a prize winner, winning small businesses will be sent an online survey
Acceptance Details	("Survey") to complete and accept the Customer Prize. Winners must complete the Survey
	and accept the relevant Heroes Package terms and conditions (as displayed in the Survey)
	within 14 days of being notified ("Acceptance Period").
	If a small business winner does not complete the Survey within the Acceptance Period, they
	will not receive a Customer Prize.
Prize Acceptance and	Customer Prizes must be accepted within the Acceptance Period and claimed between 9am
Claim Date/Time	(AEST) 01/07/2023 and 11.59pm (AEDT) 31/10/2023 ("Claim Period").
Unclaimed Prize Details	Where a Customer does not accept a Customer Prize during the Acceptance Period or for any
	other reason specified in these Conditions of Entry is determined to be ineligible to win a
	Customer Prize or a Customer does not respond to the Promoter in a reasonable time frame
	(as specified by the Promoter) with regard to organising/facilitating the award of any element
	of the Prize, the Customer will forfeit their right to the Customer Prize and the Promoter reserves the right to award that Customer Prize to the next reserve winner (determined in
	accordance with the winner determination requirements highlighted above). The Promoter
	may also, at its absolute discretion, choose not to re-award a Customer Prize.
	may also, at the about the discretion, choose not to be difficilly a disconnect file.

- 1 Information regarding prizes and how to enter forms part of these conditions. By entering, entrants accept these
- 2 The competition will be conducted during the Application Period.
- 3 Entries must be received during the Application Period. Entries are deemed to be received at the time they are received by the Promoter's database and not at the time of submission by the entrant. The Promoter has no control over communications networks and is not liable for any problems associated with them due to traffic congestion, technical malfunction or otherwise. The Promoter is not liable for any consequences of user error including (without limitation) costs incurred in entering the competition. Entrants who enter using multiple email addresses, phone numbers or aliases may be disqualified. Entrants are responsible for their own costs associated with accessing the Internet.
- The Promoter is not liable for late, lost, incomplete, misdirected, incorrectly submitted, delayed or illegible entries, correspondence or claims for prizes due to error, omission, tampering, theft, destruction or otherwise.
- 5 This is a game of skill; chance plays no part in determining the winners.
- 6 The winners will be notified in accordance with the Winner Notification section of these conditions.
- The winners must, at the Promoter's request, participate in all promotional and campaign activity (such as publicity and photography) surrounding the winning of any prize, free of charge, and they consent to the Promoter using their names and images in promotional and campaign material.
- 8 The Promoter may require winners to provide proof of identity, proof of age and proof of residency. Identification considered suitable for verification is at the Promoter's discretion.
- 9 If a winning entry is deemed not to comply with these conditions of entry including if a winner is unable to take the prize, the entry will be discarded, and the prize will be awarded in accordance with the Unclaimed Prize Details section.
- 10 The Promoter may, in its sole discretion, disqualify all entries from, and prohibit further participation in this competition by, any person (including without limitation a winner) who tampers with or benefits from any tampering with the entry process or with the operation of the competition or acts in violation of these conditions, acts in a disruptive manner or acts with the intent or effect of annoying, abusing, threatening or harassing any other person or behaves in a manner which may

- diminish the good name or reputation of the Promoter or any of its related bodies corporate or the agencies or companies associated with this competition, is contrary to law or is otherwise inappropriate.
- 11 The Promoter may in its absolute discretion cancel a prize or otherwise cease to provide any benefit of the prize to a winner if the winner, in the opinion of the Promoter, is under the influence of alcohol or any other drug, behaves aggressively or offensively, or behaves in a manner which may diminish the good name or reputation of the Promoter or any of its related bodies corporate or the agencies or companies associated with this competition, is contrary to law or is otherwise inappropriate.
- 12 The Promoter's decision is final and no correspondence will be entered into.
- 13 The prizes are not transferable or exchangeable and cannot be redeemed for cash. If for any reason a winner does not take an element of a prize at the time stipulated by the Promoter then that element of the prize will be forfeited and cash will not be supplied instead. The Promoter accepts no responsibility for any variation in prize value. If a prize or any element of a prize is unavailable for any reason, the Promoter may substitute for that prize or element of that prize another item of equal or higher value as determined by the Promoter.
- 14 If an event and/or activity awarded as part of the prize is abandoned, called off or postponed for any reason, they forfeit their entitlement to that component of the prize, and no cash or alternative prize will be substituted for that component of the prize.
- 15 Australia Post does not guarantee that any Winner will receive or obtain any specific benefits or outcomes as a result of taking any Heroes Package elements.
- 16 If for any reason, any element of the Heroes Package is impacted by the COVID-19 pandemic in any way, the Claim Period will be extended to allow Winners to claim and activate their package elements. Further changes to the package elements as a result of the pandemic will be at Australia Post's discretion.
- 17 Where package elements involve delivery, those elements will be delivered in Australia only.
- 18 All expenses and costs associated with the acceptance or use of any package element that are not expressly specified in these conditions as being part of the element are the responsibility of the winner.
- 19 If a prize has not been accepted or claimed in accordance with the Prize Claim Date and Time or if, after making all reasonable attempts, the Promoter cannot contact the winner (or the winner does not contact the Promoter) by the Prize Claim Date and Time, the relevant winner's entry will be deemed invalid, and the Promoter will distribute the relevant prize in accordance with the Unclaimed Prize Details section.
- 20 The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury, illness or death which is suffered or sustained (whether or not arising from any person's negligence) in connection with this competition or accepting or using any prize, except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law). Nothing in these conditions restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth).
- 21 Without limiting the previous paragraph, the Promoter and its associated agencies and companies will not be liable for any damage, loss or delay in transit to prizes or be liable for any damage that occurs to prizes whilst displayed on premise at a Post Office. Prizes will be delivered in Australia only.
- 22 The Promoter may communicate or advertise this competition using its social media accounts (e.g. Facebook etc.). However, the competition is in no way sponsored, endorsed or administered by, or associated with, its social media accounts. Entrants are providing their information to the Promoter and not to the social media platforms. Each entrant completely releases all social media platforms from any and all liability.
- 23 If for any reason any aspect of this competition is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may in its sole discretion cancel, terminate, modify or suspend the competition, or invalidate any affected entries.
- 24 The Promoter is not liable for any tax implications arising from prize winnings or acceptance and use of package elements. Independent financial advice should be sought. Where this competition involves, for GST purposes, supplies being made for non-monetary consideration, entrants will follow the Australian Taxation Office's stated view that where the parties are at arm's length, goods and services exchanged are of equal GST inclusive market values.
- The value of the prizes is accurate and based upon the recommended retail value of the prizes (inclusive of GST) 14/12/2022. The Promoter accepts no responsibility for any variation in the value of the prizes after that date.
- Privacy notice: Australia Post is collecting your personal and business information to facilitate your 2023 Local Business Hero application and its prizes. Without this information, we are unable to process your entry or facilitate the award of a prize. Your information may be shared with 3<sup>rd</sup> party providers assisting with the administration of this program and its prizes. Applications will be reviewed by Australia Post and shortlisted businesses and owners will be subject to 3rd party validation and background checks. Your information is handled in accordance with the Australia Post Group Privacy Statement which outlines how to access and/or correct your personal information or make a complaint. For more information, please visit <a href="https://www.auspost.com.au/privacy">www.auspost.com.au/privacy</a>.
- 27 **Termination:** Termination without prejudice to any other right of Australia Post set out in these Terms and Conditions, Australia Post may terminate a winner's participation in the Promotion and Heroes Package (in whole or in part), with immediate effect on written notice to the winner if:
  - the winner is deemed not to comply with these Terms and Conditions, and either:
    - $\circ$  the non-compliance is unable to be remedied; or
    - where the non-compliance is capable of remedy, the Winner does not rectify that non-compliance within 5 days of receipt of a notice from Australia Post specifying the non-compliance and requiring it to be
  - the winner or any of the winner's personnel commit any act of fraud or dishonesty in relation to these Terms and Conditions;

- the winner engages in any conduct or activity that will harm, or is likely to harm, Australia Post's name, reputation, products or services, is offensive, corrupt or disreputable, or may bring Australia Post into disrepute, contempt, scandal or ridicule:
- the winner's business is acquired by a party that was not the owner of the business as at the commencement date of the Campaign (i.e. 13/02/2023);
- it is determined that the winner's business was not considered to meet the definition of a Small Business as at the commencement date of the Campaign (i.e. 13/02/2023); or
- an Insolvency Event occurs in relation to the winner. Insolvency Event means the occurrence of any event of insolvency including a winding up application being made and not withdrawn within twenty one (21) days, a failure to comply with a statutory demand, the appointment of a provisional liquidator or administrator, the entering into of an arrangement with creditors, a voluntary winding up other than for the purpose of a bona fide corporate reconstruction, any inability to pay debts as and when they fall due, any admission of insolvency, any court order relating to any of the above or anything which occurs under the law of any jurisdiction which has a similar effect to any of the above.
- 28 **Waiver**: (a) For the purposes of these Terms and Conditions, opting out of a prize in the Heroes Package Survey, will constitute a waiver of the winner's right to that particular package element. (b) With exception to the circumstances as outlined in clause 31(a), no waiver of a right or remedy under these Terms and Conditions is effective unless it is in writing and signed by the party granting it.
- 29 These Terms and Conditions are governed by the laws of Victoria, Australia and each party submits to the exclusive jurisdiction of the courts of Victoria, Australia.
- Intellectual Property: The following sections apply to the Promote your business in local Post Offices and the Promote your business in your local area Heroes Package elements.
  - (a) The winner grants Australia Post (and its nominees) a licence to use the winner's logo, name, trademark and other items for the purpose of Australia Post (or its nominees) producing promotional materials and items as required for the purpose of delivering the relevant Heroes Package elements.
  - (b) Except for the winner's pre-existing items and materials licensed to Australia Post under section 29(a) above, Australia Post will retain all ownership rights in and to the promotional materials and items it (or its nominee) produces for or with the winner in delivering the relevant Heroes Package elements. The winner will, however, be entitled to use such promotional materials and items for the purpose of taking the benefit of the relevant Heroes Package elements.

#### **ANNEXURE A - PRIZE PACKAGE OPTION DETAILS**

Each Customer Prize is a "Heroes Package" which includes the <u>WINNER'S CHOICE OF FIVE (5) OF THE FOLLOWING EIGHT (8)</u> package options:

#### Option 1: Promote your business in local Post Offices

Winners will have their Small Business' brand featured on point of sale (POS) and displayed in every Post Office in their LAM (as determined by Australia Post), for a 30-day period\* This will include:

- 1x coloured A1 Poster
- 1 x coloured A3 Bench Mat; and
- 50 x coloured A6 Postcards

Value: \$1,400 (inc. GST)

\*Display of a Small Business' brand using the POS promotional kit at any given Post Office within the Customer's LAM is at the discretion of Australia Post and each relevant Post Office Manager or Licensee.

Winners will be required to liaise with Australia Post and its nominated marketing agency to develop the promotional assets for this package element. Winners must comply with all of Australia Post's requirements as notified to the winner in order to claim and activate this package element, including compliance with Australia Post's brand guidelines.

# **Option 2: Send Smarter**

Winners will receive:

- MyPost Business Band 5 Boost: access to MyPost Business Band 5 savings for ninety (90) days\*s, irrespective of what existing band the Customer is currently on or whether or not they have a MyPost Business Account; and
- A Dymo Sending Pack (includes: Dymo Label Printer & Labels & Dymo Digital Scale).

Value: \$1,059 (inc. GST)

- The savings boost will apply irrespective of the band the winner is on as at the date of activation, and whether or not they have an existing MyPost Business Account.
- Winners that do not have a MyPost Business Account at the time of being determined a winner must register for a MyPost Business Account in order to receive access to the savings boost.
- Winners will access the MyPost Business Band 5 service rates under Send and Save terms and conditions, located at <a href="https://auspost.com.au/terms-conditions/send-and-save-terms-conditions">https://auspost.com.au/terms-conditions/send-and-save-terms-conditions</a>
- Existing MyPost Business Band 5 Customers will have their Band 5 savings frozen for a period of 90 days from activation.
- Supply of Dymo Sending Pack is subject to availability and if unavailable (e.g. supply chain issue), Australia Post will work with the winner on a suitable alternative or equivalent prize up to the same prize value.

Estimated value of MyPost Business Band 5 Boost element is \$500 (inc. GST) based on the average spend of a band 3 MyPost Business customer across a 90 day spending period. (Estimated value may increase if the Customer is moving from band 1 or band 2). Dymo Sending Pack option is valued at \$559 (inc. GST).

\*You will access the Band 5 service rates under Send and Save terms and conditions (https://auspost.com.au/terms-conditions/send-and-save-terms-conditions) for a period of 90 days from activation. The activation date must commence within the Claim Period (01/07/23- 31/10/23). Existing MyPost Business Band 5 Customers will have their savings frozen for a period of 90 days from activation.

## **Option 3: Australia Post Broadband**

12 months free Australia Post Broadband & Modem.

Winners will receive:

- Australia Post Broadband Premium+ nbn™ 100/40 plan free for 12 months; and
- TP-Link Modem.

Broadband plan must be activated within the Claim Period 1/7/2023 to 31/10/2021 inclusive.

- On expiry of the 12 months free broadband plan provided as part of this element of the Heroes Package on the
  anniversary date of the activation, the winner will be automatically charged the current monthly plan rate at the time of the
  free period expiry. The subscription will renew monthly and can be cancelled at any time on the Australia Post website.
- For further details, please see:
  - o <u>Australia Post Broadband Critical Information Summary</u>
  - o <u>Australia Post Broadband Service Description</u>
  - o Australia Post Broadband nbn<sup>TM</sup>Fact Sheet

Value: \$1,397 (inc. GST)

Option 4: Business Coaching with Small Business Australia

Winners to receive access to Small Business Australia's (SBA) Business Advantage membership for 12-months and 3 x 1:1 Business Coaching session.

- Small Business Australia represents the interests of Australian Small Businesses. The organisation is dedicated to building a thriving small business sector that provides financial security for those working in Small Businesses, and continues to support vibrant local communities for all Australians.
- SBA 12-month Business Advantage membership includes:
  - Access business advice;
  - Business training;
  - o Business promotion; and
  - A range of member only savings (over \$5,000 p.a.) on several types of business expenses.
- Business Coaching: Winners will receive three (3) x 60 minute 1:1 consultation\* focused on one of the following topics:
  - Attracting new customers
  - Keep existing customers
  - o Improving your cashflow and finances
  - o Improving your online strategy
  - o Recruiting and Training Employees
  - Improving sales results
  - Improving Personal Effectiveness
  - o Improving Digital Security

\*Consultation session will be subject to availability of the applicable representative of the chosen topic. Advice provided in consultation sessions will be provided for general information purposes (relating to the chosen topic) only and is not intended to be specific, tailored advice for the winner's business needs and should not be relied upon as such. Australia Post cannot be held liable for any information provided as advice or recommendations. Australia Post disclaims all responsibility and all liability (including liability for negligence) for all expenses, losses, damages and costs a winner might suffer or incur as a result of any information provided to it as part of a coaching session, or any information or recommendations being relied on in any way. This prize can only be activated once within the Claim Period (01/07/23-31/10/23) and must be used by 31/1/2024.

Where a winner seeks to claim the Business Coaching with Small Business Australia Prize, Australia Post will need to provide Small Business Australia with the necessary personal and business details to allow the activation and facilitation of this prize. Winners may be required to agree to and comply with additional terms and conditions as specified by Small Business Australia.

Value: \$1,250 (inc. GST)

# Option 5: Promote your business in your local area^

Winners to be provided with an Unaddressed Mail promotion, which includes: 3,500 units of A6 Postcards printed and delivered up to 3,500 local delivery points. The Promoter will only deliver to locations close to the business, with the exact area radius of delivery to be determined by the Promoter.

Winners will be required to liaise with Australia Post and its nominated marketing agency to develop the postcards for this package element. Winners must comply with all of Australia Post's requirements as notified to the Winner in order to claim and activate this package element, including compliance with Australia Post's brand guidelines. Delivery timeframes will be standard service only for this prize limited to small letter size up to 50g. Winners will not be able to provide their own produced postcards for this prize.

All A6 postcards must be posted on the same date, as one lodgement and mail-out.

The local delivery area for the A6 postcards will be determined by Australia Post.

The content of the A6 postcards must be promotional in nature and not transactional (e.g. the content must not constitute a bill/statement/letter asking consumers to transact).

Australia Post has full discretion on approval of any postcards for distribution.

^This prize can only be activated once and delivered within the Claim Period (01/07/23-31/10/23). The unaddressed mail offer is subject to the winner complying with the unaddressed mail terms and conditions which can be found here: <a href="https://auspost.com.au/terms-conditions/general-terms-conditions">https://auspost.com.au/terms-conditions/general-terms-conditions</a>

Value: Up to \$1,350 (inc. GST)

# **Option 6: Australia Post Packaging**

Winners to receive the choice between;

 Branding their packaging for the ultimate unboxing experience with \$1000 worth of branded packaging from Brandwrapped.

OR

Australia Post Packaging Offer which includes customer selection of Australia Post packing range – boxes, bags, and
other packaging material (excluding prepaid & activated packaging) up to the value of \$1000
(<a href="https://auspost.com.au/shop/sending/boxes-packaging">https://auspost.com.au/shop/sending/boxes-packaging</a>).

Supply of Australia Post Packaging Offer is subject to availability and if unavailable or out of stock(e.g. supply chain issue), Australia Post will work with the winner on a suitable alternative or equivalent up to the same prize value (which shall be subject to any standard Australia Post Terms and Conditions).

Value: \$1,000 (incl. GST)

## Option 7: Australia Post Mobile

Unlocked Handset and Australia Post Mobile plan

#### Winners will receive:

- Samsung A73 Unlocked Mobile Phone handset or equivalent; and
- Australia Post Mobile \$30 Plan free for 12 months.

Supply of the Samsung A73 Mobile handset is subject to availability and if unavailable (e.g. supply chain issue), Australia Post will work with the winner on a suitable alternative or equivalent unlocked handset up to the same value.

Mobile plan must be activated within the Claim Period 1/7/2023 to 31/10/2021 inclusive.

For further details about Australia Post Mobile Plans, please see:

- Australia Post Mobile Critical Information Summary
- Australia Post Mobile Service Description

Value: \$1,159 (incl. GST)

## Package 8: Home Office

Winners will receive all of the following business tech products:

- Asus E510 notebook laptop or equivalent;
- HP OfficeJet 8010e Wireless All-In-One Printer and Ink or equivalent; and
- Tyro Go Reader or equivalent.

Supply of the business tech products is subject to availability and if unavailable or out of stock (e.g. supply chain issue), Australia Post will work with the winner on suitable alternative products up to the same value (which shall be subject to any standard Australia Post terms and conditions).

Value: \$1,016 (incl. GST)